

indra

TECHNOLOGICAL SOLUTIONS AND SERVICES ALL OVER THE WORLD

Indra is a global company whose strength lies in its technology, innovation and talent. It is a leading firm that provides world-class, value added solutions and services to sectors such as Transport & Traffic, Energy & Industry, Public Administration & Healthcare, Financial Services, Security & Defence, and Telecommunications & Media.

indracompany.com



At Indra we are passionate about what we do. We have an in-depth understanding of our client's needs, and we find ways to make the most difficult tasks seem easy. Fulfilling commitments is not an option, but rather a habit we have acquired through our technical and management expertise. Innovation is our cornerstone, and we use our experience to exceed expectations in each and every solution and service we offer. **When faced with a major technical challenge, Indra is the answer.**

Sales:

€2,557 M

Among the first four European IT services companies by market capitalization

7%-8%

of sales is invested in R&D

**A project that looks to the future:
innovating for sustainability**

Indra does business around the world, with highly competitive differentiated offer and a proven capacity to implement and deliver complex solutions and services.

**Growing with our clients:
commitment and reputation**

Our long-term commitment to our clients has earned us a solid reputation in the markets where we operate.

**Talent management:
we believe in the value of our people**

Innovation in our solutions, services and processes is only possible thanks to our talented team of professionals.

**Sustainability:
commitment to society**

We foster innovation and knowledge. Thus, we contribute to the sustainability of our business and to the progress of society.

**Corporate governance:
united in excellence**

Our excellence is based on our experience and the quality of our relationships with shareholders and investors.



We firmly believe in the value of our people.

33,000

Highly trained professionals who provide the innovative solutions and services that are characteristic of our company.



More than 40 nacionalities

SOFTWARE LABS

At Indra, we have defined our own global delivery model. This model is based on a Software Labs network comprised of 20 high-performance software development centres around the world. These operate as a single virtual centre, providing uninterrupted 24-hour service.

A nearshore - offshore local development model, constant dedication to R&D and commitment to generate high-quality technology are the cornerstones of Indra's vision in this area.

CENTRES OF EXCELLENCE

Specialisation, innovation and service. By combining our knowledge of the technology and businesses of our clients, we have been able to develop a network of more than 30 Centres of Excellence around the world. These centres operate as advanced R&D and Innovation laboratories that apply the latest technology to develop customised solutions for our clients.

Software Labs

Spain

Badajoz
Ciudad Real
Gijon
La Coruña
Lerida
Madrid
Malaga
Salamanca
Valencia

Slovakia

Bratislava

Colombia

Bogota

Moldavia

Chisinau

Mexico

Cuautitlán Itzcalli

Argentina

Buenos Aires
Cordoba
San Luis

Panama

Panama City

Phillippines

Manila

Brazil

Belo Horizonte
Campinas

TOTAL
20

Centres of Excellence

Spain

Alcobendas

Aranjuez
Barcelona
Badajoz
Ciudad Real
Gijon
La Coruña
Leon
Madrid
San Fernando de Henares
Sevilla
Toledo
Torrejon de Ardoz
Valencia

Germany

Munich
Friedrichshafen

Slovakia

Bratislava

United Kingdom

Tolworth (London)

Argentina

Buenos Aires

Brazil

Campinas
Curitiba
Brasilia
Sao Paulo

Chile

Santiago de Chile

Colombia

Bogota

Mexico

Mexico City

Panama

Panama City

Portugal

Lisbon

USA

Orlando

China

Beijing

Phillippines

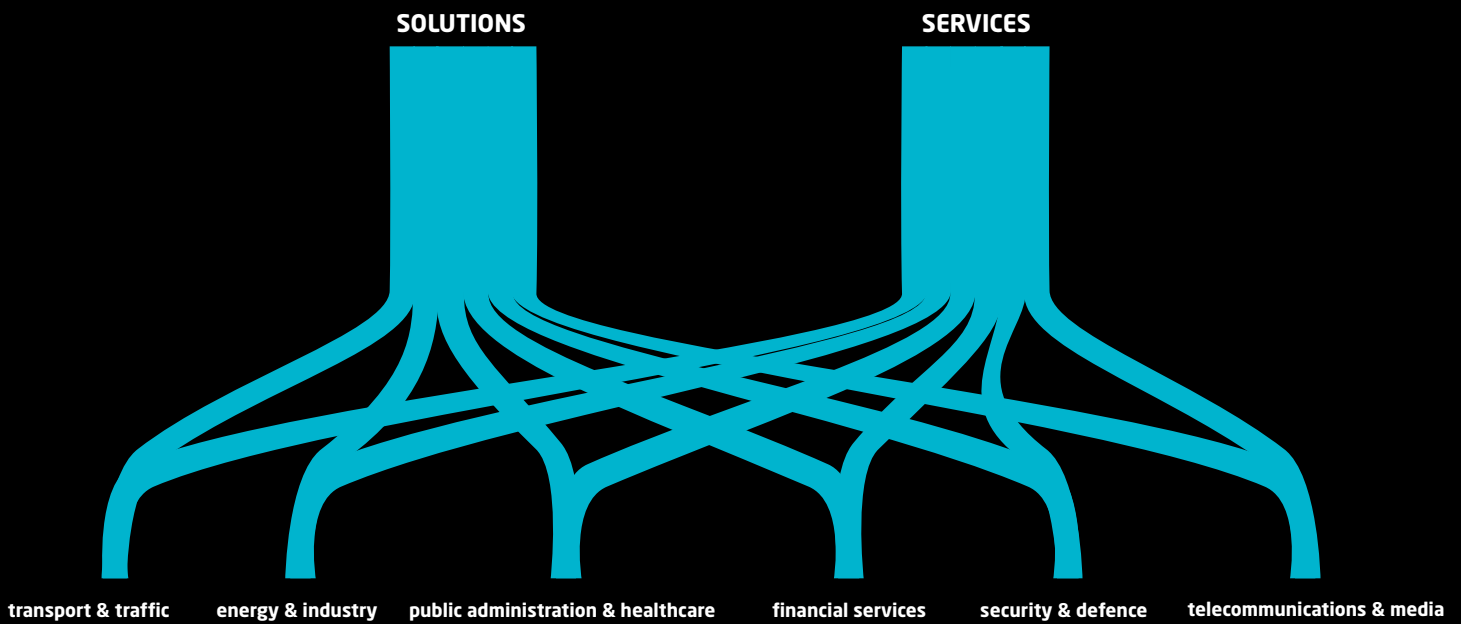
Manila

Australia

Sydney

SOA, Core banking, E-administration, Modernisation and process management, Road, maritime and tollbooth traffic, Geospatial technology, Enterprise 2.0, Airlines
Tactical communications and Electro-optical systems
Cadastre and tax and process management, Digital cities and Tourism
E-administration
Energy, Healthcare
ATM
Autonomous public administration and HR for Public Administration
Security and E-learning
Energy
Simulation, land and railway transportation, and testing bench
e-Healthcare
Digital imaging
ATM, aerial defence and electronic warfare
Healthcare
Simulation
Aeronautical information systems
Energy and Aeronautical charting systems
ATM
IT infrastructure management, Microfinance investment centre, Airlines
Energy
Land and railway transportation
Payment methods
Airlines
IT infrastructure management, Land and railway transportation
BPO and Document Management
Multilingual services, Land and railway transportation, Logical security and Document management
Energy
Customs taxes
Testing bench and Simulation
Sensors
Energy
ATM

TOTAL
55



Technological innovation = Sustainable growth

At Indra, we provide our clients with a complete range of Solutions and Services. This offering is comprised of a comprehensive management model to meet our client needs and to provide them with customised solutions that apply technological and business knowledge to take on new challenges. Furthermore, Indra establishes a long-term commitment with our clients through our management services and evolution of our solutions and business processes.

Solutions

Leaders in all markets and with an international presence that enables us to satisfy even the most demanding challenges of our clients.

We combine our strategic and business consulting capacities with our in-depth technological know-how in order to provide excellent solutions.

At Indra, we are dedicated to develop our highly competitive own solutions, which enables us to provide clients with unique solutions that adjust to their needs. We continuously invest in R&D to maintain an innovative, proven and wide range of solutions in our target markets.

Services

Indra is a technological partner with a strategic vision.

Through our services offering, Indra takes on the IT functions and the business processes of our clients, where the technology and added value are strategic and differential elements (BPO).

We consider outsourcing to be the way to build strong bonds with our clients as their technological partners, where collaboration is linked to the evolution of business, sharing objectives, risk and benefits.



Projects in more than

110

different countries

Offices in more than

30

countries

USA

Contactless ticketing technology for Saint Louis light rail and railway networks.

Mexico

Outsourcing of processes and payment methods for Bancomer.

Argentina

Simulation centre for lorry driving.

Brazil

Development of Revenue Accounting services with Aracs system for GOL airlines.

Chile

Renovation of the operational and financial core of Caja de Compensación Los Héroes.

Ecuador

Air space surveillance station in the Galapagos Islands.

Peru

Commercial services management of Lima's Water company.

Germany

Satellite communication systems for the Navy.

Italy

Renewable energy control centre for Enel Green Power.

Lithuania

Traffic management system for Lithuania's railway network.

Norway

Scrutiny of the elections to the Norwegian Parliament.

Spain

Technology outsourcing for Prisa Group.

Romania

Surveillance system for the maritime border of the Black Sea.

United Kingdom

Development of the future flight plans.

Russia

Air traffic management.

Turkey

Technology for the identification of chemical, biological, radiological, and nuclear threats.

Morocco

Technology platform for Morocco's railway network.

Bangladesh

Management systems for the Central Bank of Bangladesh.

China

Flight simulation for Hainan Airlines.

India

Access control systems for Bombay's new metro.

Philippines

Commercial management systems for the main electricity companies.

Australia

Ground-based air navigation aid systems.

Indra knows how to successfully meet the goals set by Public Administrations: to implement solutions and services that provide a higher quality service to the citizen



European leaders in e-counting

25 million
personal health records

Healthcare systems for 2/3 of the
Spanish population

Over 300 voting processes
and 2,000 million voters

Offering

- E-administration
 - Citizen's advice services
 - Digital cities
 - Integrated tax management
 - Outsourcing
 - Governance plans
 - Property management systems
 - Legal management systems
 - Identification systems
 - Vote counting systems
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- Social/healthcare
 - Healthcare ERP
 - Clinics
 - Personal health records
 - Digital medical imaging
 - Multi-channel citizen advise portal
 - Electronic prescription
 - Medical care information system
 - Telemedicine and monitoring
 - Workers health and safety supervision

A comprehensive and
innovative solution for
managing the future of
healthcare

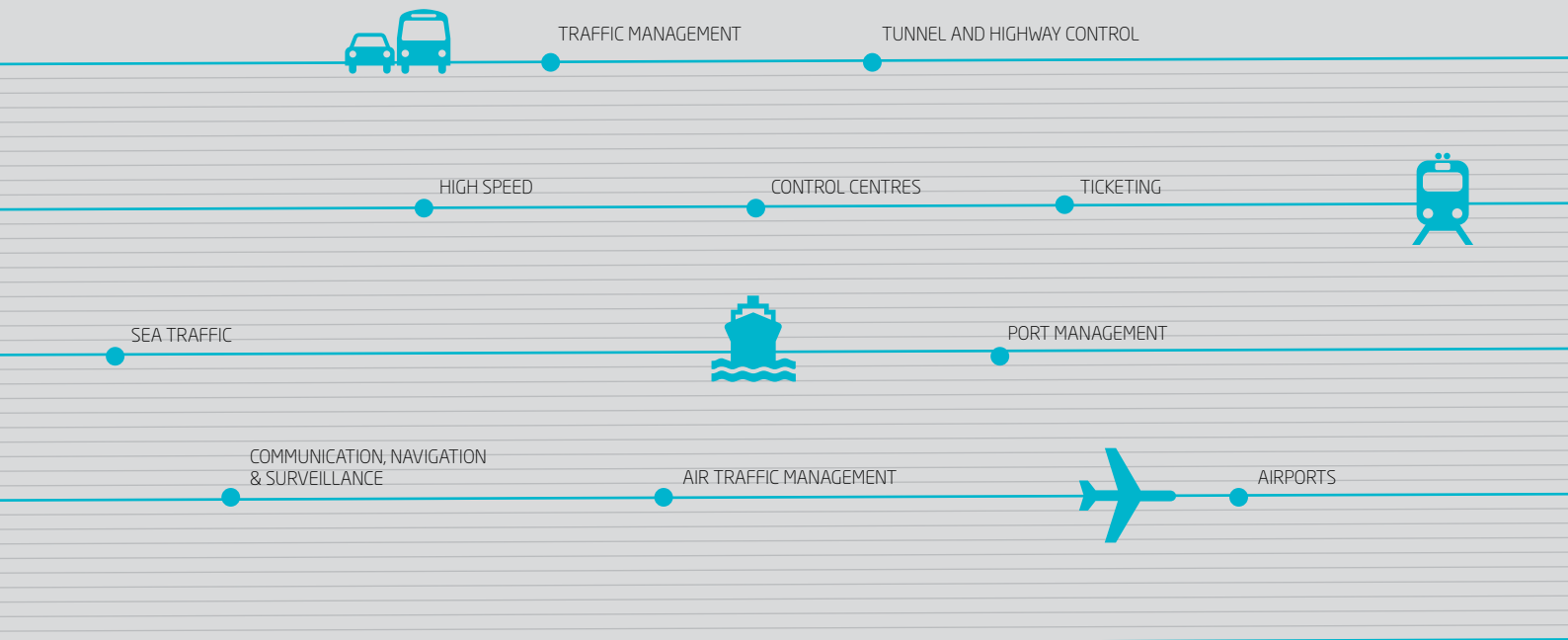
Security, sustainability and efficiency. Three words that have a special meaning in the transport and traffic market. Technological solutions and services that add value to transportation networks and infrastructures

World leader in air traffic management:

over 1,200 facilities
in over 90 countries

Offering

- Air Traffic Management (ATM)
- Communication, navigation and surveillance (CNS)
- Airports
- Rail traffic management
- Road and sea traffic management
- Ticketing and tolling



Global vision and solutions adapted to local needs
The best combination of experience and industry know-how
Solutions for the entire financial and insurance company
value chain

Management of over 90 types of business processes in financial institutions

Offering

- Core banking
 - Risk management: credit, market, operational, etc.
 - Corporate banking: international commerce, factoring, confirming, leasing, renting, etc.
 - Payment methods and financing
 - Payment compensation systems
 - Private and personal banking
 - Multi-channel: financial terminal, Internet, telebanking, etc.
 - Information management systems: commercial, risks, etc.
 - Infrastructure outsourcing and application management
 - Operations outsourcing
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- Integrated insurance company management systems
 - Insurance framework
 - Claims framework
 - Advanced client management
 - Pay as you Drive
 - Solvency II
 - Specific solutions for Life, Non-life and Health
 - Special solutions for guarantees and loans, global risk

Austria, France, Germany, Italy, Portugal, United Kingdom, USA, Argentina, Brazil, Chile, Colombia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Mexico, Nicaragua, Panama, Paraguay, Peru, Uruguay, Venezuela, Angola and the Philippines



At Indra, we offer our clients the most advanced technology in security and defence to make the world a safer place

Surveillance in over

3,400

kilometres of land and sea borders

Offering

- Border surveillance
- Identification systems
- Intelligence systems
- Security and emergency management centres
- Special security devices
- Secure mobile communications
- Critical infrastructure protection

- Air defence
- Self-protection and electronic defence
- C3I (Communications, Command, Control and Intelligence)
- Simulation
- Outsourcing

SATELLITE COMMUNICATIONS, EARTH OBSERVATION, NAVIGATION AND POSITIONING, CONTROL STATIONS

NATIONAL DEFENCE AND SECURITY ON FIVE CONTINENTS

NEW GENERATION OF MILITARY COMMUNICATIONS (SDR)

OVER 500 AIR PLATFORMS ARE PROTECTED BY INDRA TECHNOLOGY

CENTRES OF EXCELLENCE IN SPAIN, USA AND GERMANY

SECURITY AND EMERGENCY MANAGEMENT CENTRES

Indra helps its clients to maintain a competitive edge in the telecommunications sector by providing solutions and services that improve customer service and enable continual cost reduction

Indra technology serves more than 240 million telephone customers worldwide

Offering

- Outsourcing
- Business support systems (BBS), customer service, sales, loyalty, billing, fees and portals
- Operations support systems (OSS): networking planning, network inventory, network O&M, interconnection and mediation
- Management and support for audio-visual production companies
- DTT services
- Satellite communication stations
- IT infrastructures

Over

140

utilities companies around the world
use Indra technological solutions

The environment, efficient use of energy, regulation and the market... Managing and helping companies in the sector grow requires Indra technology, in order to make sustainable management possible

The constant improvement of productivity and resource management requires solutions and services that take advantage of cutting-edge technology

Offering

- Energy markets
- Energy production solutions
- Open utilities for commerce and distribution
- Petroleum sector solutions
- Water sector solutions
- Technical consulting
- Control and measurement systems
- Modelling and monitoring
- Outsourcing

- Implementation of vertical ERP solutions for hotel chains and construction, real estate and retail companies
- Third party solutions
- CRM
- Supply and logistics solutions
- Distributor integration
- Payment gateways
- Digital markets
- Application maintenance